SPI: Quarter 3 Performance Report

Key to performance ratings

RAG Rating					
	Target not achieved				
Δ	Target slightly missed (within 10%)				
Ø	Target met				
4	Data Only				

Direction					
1	Performance has improved				
-	Performance has been sustained				
!	Performance has declined				
N/A	No previous data to compare				

Performance Summary

RAG Rating	Green	Amber	Red	N/A¹	Total
KPIs	4	2	0	3	9
Direction	Up	No Change	Down	N/A	Total
Last Quarter	1	1	5	2	9
Last Year	2	0	5	2	9

- 66.7% (4 of 6) targetable quarterly key performance indicators (KPIs) reportable to the Strategic Planning and Infrastructure Committee achieved their Quarter 3 (Q3) target¹.
- Compared to last quarter (Q2 2021/22), performance for 14.3% (1 of 7) KPIs has improved, and for 71.4% (5 of 7) has declined¹.
- Compared to last year (Q3 2020/21), performance for 28.6% (2 of 7) KPIs has improved, and for 71.4% (5 of 7) has declined¹.

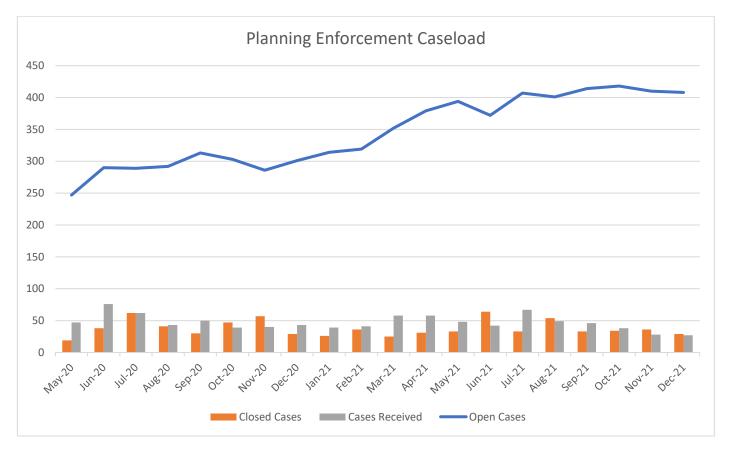
Embracing Growth & Enabling Infrastructure

	Q3 2021/22					
Performance Indicator	Value	Target	Status	Short Trend (Last Quarter)	Long Trend (Last Year)	
Percentage of priority 1 enforcement cases dealt with in time	100%	95%		-		
Percentage of Priority 2 enforcement cases dealt with in time	91.21%	90%				
Number of enforcement complaints received	93	-		•	•	
Processing of planning applications: Major applications (NI 157a)	87.50%	90%		•	•	
Processing of planning applications: Minor applications (NI 157b)	94.44%	95.00%		•	•	
Processing of planning applications: Other applications (NI 157c)	99.12%	98.00%		•	•	
Number of affordable homes delivered (Gross)	59	50		•	•	

¹ PIs rated N/A are not included in the summary calculations

	Q3 2021/22					
Performance Indicator	Value	Target	Status	Short Trend (Last Quarter)	Long Trend (Last Year)	
Affordable homes as a percentage of all new homes	Annual KPI					
Net additional homes provided (NI 154)	Annual KPI					

	Open planning enforcement cases (as of start of each month)					
	Value	Target	Status	Short Trend (Last Month)	Long Trend (Last Year)	
October 2021	414			•	•	
November 2021	418			•	•	
December 2021	410			•	•	



The "Processing of planning applications: Major applications" KPI achieved a result of 87.50%, missing its target of 90% by less than 10%. When comparing this outcome to performance in Q2 2021, there was a decline of 1.39% percentage points, but an overall total average for the year is 89.8%: just 0.2% below target. There is no significant downward trend in performance in this area, and it is expected that the year-end target will be met or fall marginally short.

Another indicator, which has missed target is the "**Processing of planning applications**". It has achieved a result of 94.44% against its target of 95%, missing

its target by less than 10%. Performance for this indicator declined slightly when comparing it to quarter 2 (94.44% down from 96.64%), however, an overall total average for a year is 96% which is above the annual target for minor applications. The minor applications team has been affected by staff sickness this quarter, however, there is no downward trend in performance for this area and it is expected that year end performance will meet the overall target.